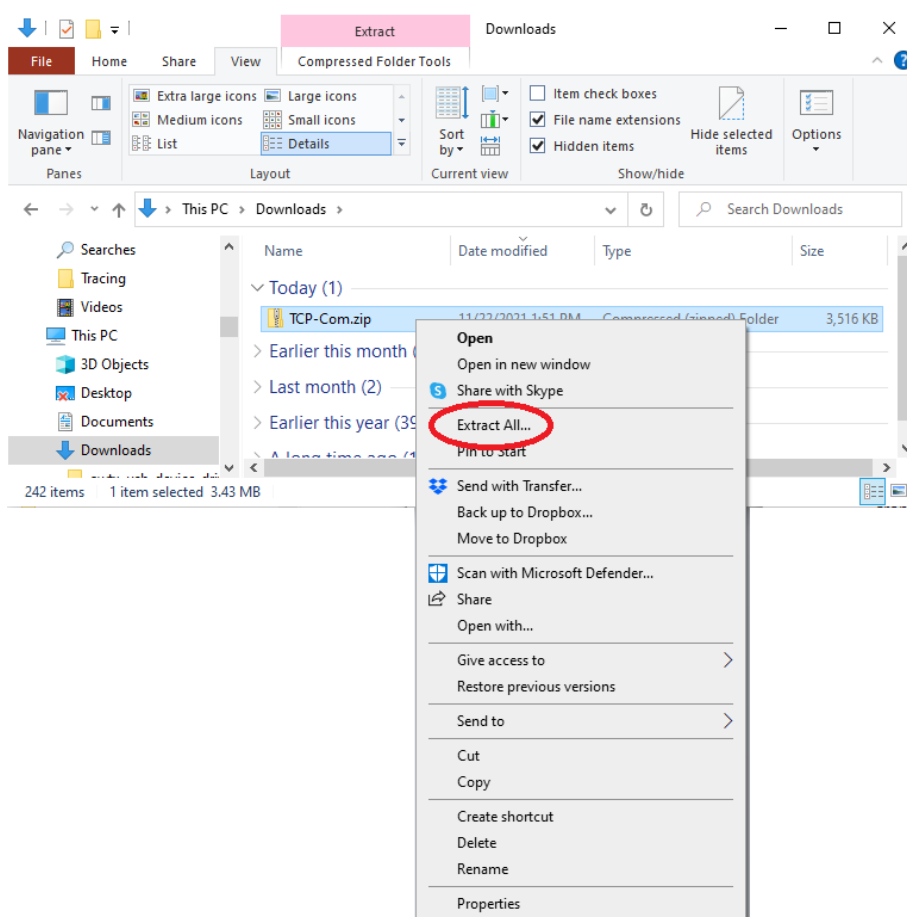


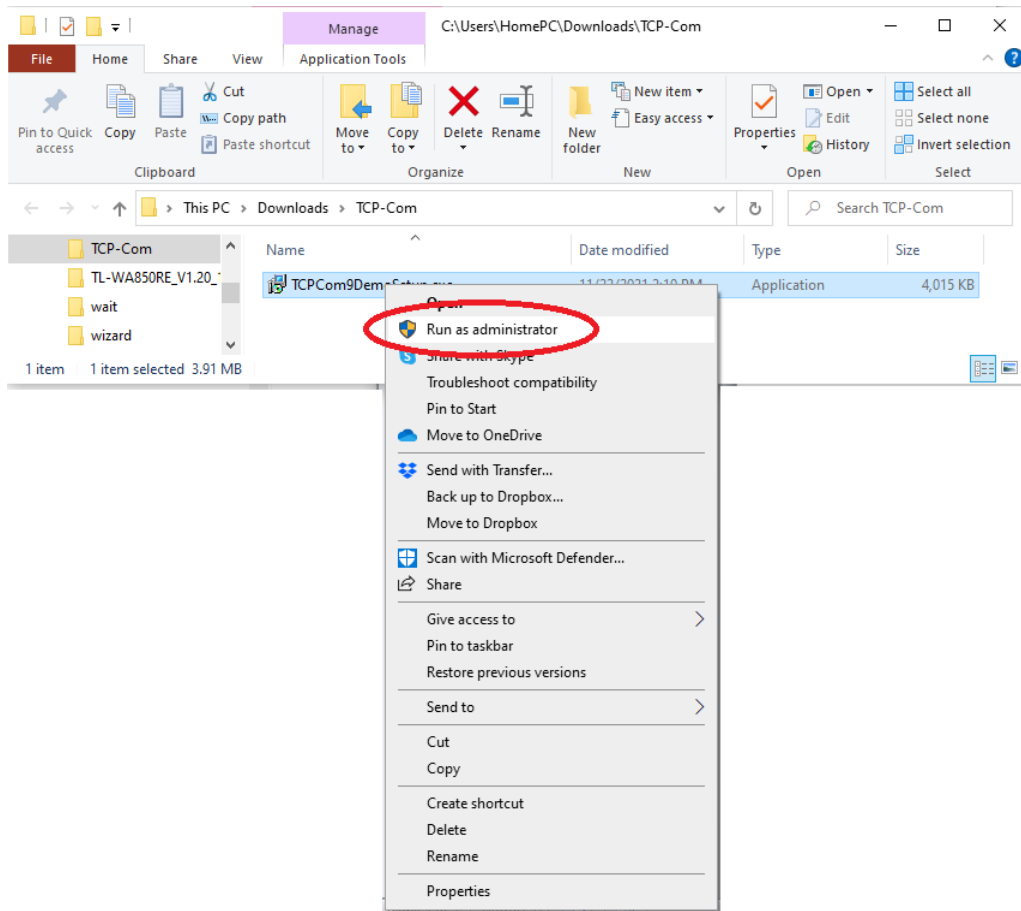
How to install TCP-Com on a Windows 11 PC.

When you download the TCP-Com installer, it comes packed in a compressed .ZIP file and your browser will normally save the file to your Windows “Downloads” folder. If you navigate to your Downloads folder and then double click on the downloaded TCP-Com.ZIP file, the TCP-Com Setup program (TCPCom9DemoSetup.exe) will appear as if it is in a normal folder however it is still in a compressed ZIP file. If you run the TCP-Com Setup program directly from within the ZIP file, it will not install correctly because it must be run “As Administrator” in Windows 11 (even if you logged on as an administrator). To correctly install TCP-Com on a Windows 11 workstation, please use the following steps:

After you download the TCP-Com setup program to your Downloads folder, open the Downloads folder using the Windows File Explorer and then right click on the file named TCPCom.ZIP and select “Extract All...” from the context menu that appears.



This will create a new sub-folder named C:\Downloads\TCPCom containing the uncompressed TCP-Com Setup program. Navigate to this new folder and then right click file named TCPCom9DemoSetup.exe and select “Run As Administrator”.



This will insure that all of the components get installed correctly onto your Windows 11 system.

If you run into any problems installing TCP-Com or need assistance configuring it, please feel free to call us at 215-496-0222. We are normally available from 9:00 AM to 5:00 PM Eastern Standard Time. You can also email us at support@taltech.com for assistance.